

MGA Virtual Pop-Up Grocer – Terms and Conditions

PARTIES	
Organiser	<p>The Monash Graduate Association Inc. (MGA), its affiliated graduate student groups, and any authorised program or service operating under the MGA umbrella (including, but not limited to, MGA Rewards), collectively referred to as the Organiser, are responsible for coordinating, hosting, or facilitating Event and Programs covered under these Terms and Conditions.</p> <p>The MGA, registered office being 21 Chancellors Walk Monash University Victoria 3800, is a not-for-profit, representative association for Monash University (Australian campuses) enrolled graduate students.</p> <p>The MGA is an incorporated entity under the Associations Incorporation Reform Act 2012 (Vic) and is subject to the Constitution of the MGA.</p>
Participant	<p>Currently enrolled Monash University graduate students (Grad Cert, Grad Dip, Masters and PhD) enrolled in a non-major Australian Campus or Online (see Eligibility for further details).</p> <p>Certain persons may be prohibited from participating unless acting a program leader including Business directors, management, MGA employees (including their immediate family members), retailers, suppliers, associated companies and any agencies or agents of the MGA.</p>
DETAILS	
Program Start	23 June 2025 9:00AM AEST
Program End	7 July 2025 5:00PM AEST
Random Draw Date	From 9 July 2025
Voucher Allocation Date	From 10 July 2025
Disclosed information	<p>May include:</p> <ul style="list-style-type: none"> • Monash University Student name, student email address, mobile phone number, student ID number and study location. • Monash University Student Identity Card, (ID or mPass) or an equivalent photographic proof of identity card such as a driver licence or passport. • Monash University Enrolment Proof including but not limited to Web Enrolment System, Confirmation of Enrolment, and the Monash App Subject list.

1. Background

- 1.1. The Organiser runs recreational events, programs, competitions and trips (among other activities) as part of its support function and to foster a sense of belonging for its graduate constituents.
- 1.2. Participation/registration into this program will be deemed as acceptance of these Terms and Conditions which are binding on Participants.

2. Eligibility

2.1. To be eligible, applicants must:

- Be a currently enrolled Monash University graduate student (PhD, Masters, Graduate Diploma, or Graduate Certificate);
- Be residing in Australia at the time of application;
- Be enrolled in an online course OR based at a non-major campus location due to the nature of their graduate degree;
- Provide valid evidence of enrolment and campus location as outlined in the program guidelines.

2.2. Eligible non-major campuses include:

- Parkville, Peninsula, Law Chambers, Alfred Precinct (including AMREP and School of Public Health St Kilda Road), Monash Medical Centre, Box Hill Hospital, Moe School of Rural Health, Notting Hill, Bendigo, Southbank - Department of Forensic Medicine, and Peter MacCallum Cancer Institute.

2.3. Major campuses (Clayton and Caulfield) are not eligible for this program.

- Students whose WES record shows a major campus (e.g., Clayton or Caulfield) but who are based primarily at a non-major site (e.g., Law Chambers, hospitals, research centres) due to the nature of their degree may still be eligible. In such cases, applicants must submit additional documentation confirming their primary study location (e.g., hospital ID, supervisor letter).

3. Proof of Enrolment at Study Location

3.1. Applicants must provide appropriate supporting documentation that clearly shows:

- Student name;
- Enrolled course and campus location.
- Acceptable forms of documentation include:
 - Screenshot or PDF of WES enrolment record showing campus and course;
 - Hospital or institution ID;
 - Letter from your supervisor confirming your off-campus placement.

3.2. Monash M-Pass/student ID cards will not be accepted as valid evidence.

- 3.3. Incomplete, incorrect, or unverifiable documentation may result in your application being deemed ineligible.
- 3.4. If you encounter any issues uploading your documentation or are unsure whether your proof is sufficient, please contact us at mga-events@monash.edu before the application deadline.

4. Voucher Details

- 4.1. Each successful applicant will receive one (1) AUD \$30 Coles voucher;
- 4.2. Vouchers will be distributed via their Monash Student email to successful applicants only;
- 4.3. Only one voucher will be issued per student (duplicate entries will be removed);
- 4.4. Vouchers are not transferable, exchangeable, or redeemable for cash or alternative goods/services;
- 4.5. Vouchers will not be reissued under any circumstances, including if they are lost, deleted, expired, or misplaced
- 4.6. Once issued, any issues related to voucher redemption (e.g., problems accessing the code, invalid codes, or technical issues) must be directed to Coles Group & Myer Gift Cards via [their support page](#).
- 4.7. Vouchers are subject to Coles Group & Myer Gift Card terms and conditions, which can be found [here](#).

5. Selection Process

- 5.1. A maximum of 100 eligible students will be selected through a random draw to receive a \$30 Coles voucher;
- 5.2. If fewer than 100 eligible applications are received, all eligible applicants will receive a voucher, and no random draw will take place;
- 5.3. If additional funding becomes available, the MGA may choose to increase the number of recipients at its discretion;
- 5.4. Each student is permitted to submit one application only. Duplicate entries will be removed and disqualified from the program. If you believe you've uploaded incorrect information or have trouble submitting your application, please do not submit a second form. Instead, contact us at mga-events@monash.edu and we'll assist you directly;
- 5.5. All valid applications must be submitted within the application period and include appropriate documentation;
- 5.6. The MGA reserves the right to verify documentation and assess eligibility on a case-by-case basis;
- 5.7. Final decisions regarding eligibility, documentation, and voucher allocation rest solely with MGA staff.

5.8. The MGA's decision is final, and no correspondence will be entered into.

6. Technical Requirements

6.1. To access the application form, you must:

- Log in to the MGA website using your Monash student credentials via OKTA Verify;
- Ensure you are using a supported browser and have a stable internet connection.

7. General Conditions

7.1. The MGA reserves the right to verify the eligibility of all applicants and request additional documentation where required;

7.2. The MGA is not responsible for lost, deleted, or incorrectly submitted applications;

7.3. The MGA may suspend, cancel, or modify the program at any time if circumstances beyond its control require it;

7.4. The MGA accepts no liability for any loss, damage, or inconvenience arising from participation in this program or the use of the vouchers.

8. Legal

8.1. The Organiser is a not-for-profit incorporated representative association operating on all Australian campuses of Monash University.

8.2. The Organiser is recognised under Part 9 of the Monash University (Council) Regulations. The Organiser has an obligation under the Student Services and Amenities Fee (SSAF) legislation to provide services and activities of direct benefit to their constituents.

8.3. The Organiser uses some of its funds to benefit graduate students, their friends, family and guests by subsidising the cost of Event or Programs such as day trips with the aim of providing the Participants with recreational activities where they get to experience the offerings of the State of Victoria. These terms and conditions are made pursuant to the MGA Constitution: available at: <https://mga.monash.edu/about/governing-docs/>

8.4. These Terms and Conditions embody the entire agreement between the Organiser and each Participant with respect to the Event or Program.

8.5. The Event or Program and these Terms and Conditions are governed by Victorian law and any disputes will be subject to the exclusive jurisdiction of the courts of Victoria.

8.6. Any provision in these Terms and Conditions which is invalid or unenforceable in any jurisdiction is to be read down for the purpose of that jurisdiction, if possible, so as to be valid and enforceable, and otherwise must be severed to the extent of the invalidity or unenforceability, without affecting the remaining provisions of these Terms and Conditions or affecting the validity or enforceability of that provision in any other jurisdiction.

9. Privacy

9.1. For the purposes of these Terms and Conditions, personal data includes information which is not publicly available.

- 9.2. The collection, use and disclosure of personal information provided in connection with the Event or Program is governed by the Organiser's Privacy Regulations available at:

<https://mga.monash.edu/about/governing-docs/>

10. Dispute Resolution

- 10.1. Disputes arising between Participants and/or the Organiser will initially be addressed through informal discussions between the parties.
- 10.2. Where disputes between the Participant and the Organiser are not able to be resolved informally, Participants have recourse to the MGA Grievance Procedures, outlined in the MGA Constitution.